



Hermanas Wedding Ice and Services Agreement

Hermanas consultant and wedding customer have confirmed the following for the customer's event.

A copy of this completed form will be emailed to the customer. Acceptance of quote and payment of deposit implies acceptance by the customer of the details outlined herein at the time of the completed copy being emailed to the customer, unless otherwise stated.

Event Date: _____

Event Start Time: _____ **Event End Time:** _____

Estimated Number of Guests: _____

Change of event date, time, change to further distance, or number of guests may be subject to additional cost.

Event address

Street Number and Name:

City and Zip Code:

The following contacts serve as the coordinating contact for ice delivery and staff service:

Customer 1 – Primary Contact

Name:

Email address:

Phone number:

Customer 2 – Secondary Contact

Name:

Email address:

Phone number:

Hermanas will provide the following products and services to the customer according to the terms of service as provided on our website, and as read and agreed to by the customer.

Payment and Deposit

Customer agrees to pay Hermanas the total amount due in the final catering invoice. Unless waived by Hermanas, 50% of the quoted cost is due and payable at the time of booking. This deposit confirms and guarantees the event date and will be deducted from the total final payment cost. Final payment will be due five (5) days prior to the event date, but no later

than upon delivery of the agreed upon products and services. Final balances not received upon delivery are subject to a late fee of \$75.00 per day in addition to the final balance.

Italian Ices Menu

Flava selections must be confirmed no later than 10 days prior to event, or sooner as agreed upon if supplies have already been purchased for the event. Customer may be subject to additional charges if flava selections are confirmed after 10 days prior to the event.

Hermanas will provide these standard and/or signature flavas at the customer's event.

Flava 1: _____ Cup/container size: 3.7 oz. _____ 5 oz. _____ Quart _____
Flava 2: _____ Cup/container size: 3.7 oz. _____ 5 oz. _____ Quart _____
Flava 3: _____ Cup/container size: 3.7 oz. _____ 5 oz. _____ Quart _____
Flava 4: _____ Cup/container size: 3.7 oz. _____ 5 oz. _____ Quart _____
Flava 5: _____ Cup/container size: 3.7 oz. _____ 5 oz. _____ Quart _____

Additional:

All flavas come provided with serving spoons.

Services

Hermanas is providing the following services.

Onsite Full-Service Catering (Staff required)

Food Truck

Italian Ice Truck: Yes _____ No _____

Staff

Scooper/Server staff: Yes _____ No _____ Number of staff being provided: _____

Number of hours staff shall serve: _____

Time that serving staff is agreed to arrive at event: _____

Time that serving staff shall stop serving: _____

Time that staff shall leave the event by (including breakdown and removal of Hermanas equipment, etc.):

Staff size requirements will be assessed by Hermanas based on size of event.

Customer will incur additional cost for staff extensions of time requested beyond the standard hours (excludes travel time; 50 minutes travel each way is included in standard staff service cost). Staff hourly/half-hour rates provided at time of quote.

Inside Event Catering & Appropriate Cold Storage

Ices will be served: Buffett _____ Seated/Table served _____

Inside event catering requires appropriate freezer or cold storage by the agreed upon arrival time of Hermanas ices, unless pre-arrangements have otherwise been made with and agreed upon by Hermanas. Additional charge may otherwise be incurred.

Outside Event Catering & Appropriate Cold Storage

Outside event catering without appropriate freezer or cold storage space requires the Hermanas Ice Food Truck to be on site. Standard minimum truck charge of \$225 Mon-Thurs/\$500 Fri-Sun applies.

Drop Catering

Drop-off Delivery only (not providing serving staff) Yes _____

Drop Set Catering Service (Ice Set up required) Yes _____

Date of delivery: _____

Agreed time of delivery: _____

Specify instructions:

Delivery standard: Upon delivery, our staff will transport ices directly to your clean and cleared freezer storage space. Additional cost may be incurred if appropriate frozen storage space is not clean, cleared, or provided.

Rental equipment

Hermanas is providing the following rental equipment to the customer

Equipment item 1 To be provided/delivered date: _____

Equipment item 2 To be provided/delivered date: _____

Equipment item 3 To be provided/delivered date: _____

Equipment pickup by Hermanas: Yes _____ No _____

Equipment returned by Customer: Yes _____ No _____

Equipment pickup/drop-off date after event: _____

Pickup/drop-off time: _____

Specify instructions:

Other Conditions

Guest Count

Hermanas requires the final estimated guests to be served 10 days prior to the event. After this time, the final guest count may increase, but not decrease. Increases in guest count will be subject to additional costs.

Leftovers

Hermanas, at the request of the customer, may package up all leftovers in containers (typically 32 oz.) for guests or the customer to take home.

Rentals

Hermanas may provide rental items for the event and will provide the estimated cost and list of rental items. The customer may change or cancel rental items; however, certain items may incur cancellation fees. The customer understands that all property and equipment belonging to Hermanas shall be removed before Hermanas leaves the event, unless arrangement has been made for next-day pickup, whichever is previously agreed upon by both parties. Any loss or damage to rental items provided by Hermanas will be charged to the customer.

Cancellation by the Customer, Venue, or Act of God

Deposits and prepayments may be returned in full if the event is cancelled by the customer, venue, or by act of God 90 days or more prior to the event date. If the event is cancelled within 90 days of the event, prepayments other than the 50% deposit will be returned. If the event is cancelled within 3- 90 days of the event date, prepayments may be refunded on a prorated or supplies and service charge basis. If cancellation is requested 48 hours or less prior to the event date, all deposits and prepayments are subject to forfeiture.

Cancellation by Hermanas

Hermanas reserves the right to terminate providing products and services to the customer for any reason. If Hermanas terminates the agreement to provide product/service within 30 days of the event date, all deposits and prepayments will be returned in full. Cancellation by Hermanas within 30 days of the event may be subject to paying the customer an inconvenience fee, except in cases of misconduct toward Hermanas staff or consultants by the customer.

Damage

Hermanas assumes no responsibility for any damage or loss of any merchandise, equipment, furniture, clothing, or other valuables prior to, during, or after the event.

Liability

The customer absolves Hermanas from any third-party claims, except for actions caused by Hermanas and/or negligent conduct of Hermanas staff.

Third Party Liability

Hermanas assumes no responsibility for the conduct of guests or third parties hired to provide services.